**Temporary Closure of Sheppey Healthy Living Centre for redevelopment**

* **When will the Sheppey Healthy Living Centre close?**

The Sheppey Healthy Living Centre site not be open from 5pm on Friday 20th December 2024 due to the proposed redevelopment of the Sheppey Leisure Complex.

* **Where will I go for an appointment?**

Patients will be able to attend for their appointments at our other surgery, Minster Medical Centre at Sheppey Community Hospital. We will be offering home visits for our most vulnerable patients in the Sheerness locality. Please contact us if you would like to discuss how you can see a GP or clinician.

* **Will the phone number remain the same?**

Yes, the main phone number is 01795 877714

* **How long will Sheppey Healthy Living Centre be temporarily closed for?** The surgery will probably have to be closed for around 12 months. We will keep patients update through notices on our website.
* **Why could you not find a suitable space in or nearer to the current building?** Due to the extensive works proposed, we are unable to remain at the site. We looked at other locations but there was nothing suitable nearby which meets clinical standards and health and safety requirements.
* **How do I get to the other practice site?** If you drive the address is:

Minster Medical Centre, Sheppey Community Hospital, Plover Road, Minster on Sea ME12 3LT

**Is there a bus to the Minster Medical Centre at Sheppey Community Hospital?** Yes numbers 351 and 352 run between Sheerness and the Sheppey Community Hospital on a regular basis.

* **Will you still be going home visits?** Yes, home visits will still be available
* **I have mobility issues and will have trouble getting to Minster Medical Centre at Sheppey Community Hospital, what should I do?** If you have mobility issues please contact the practice so we can support you in the best way possible.
* **Why have patients not been fully informed about this move?**

Due to the premises being part of the planned Sheerness Revival the practice is following Swale Borough Council’s planned redevelopment timetable. We will keep you updated and informed on the temporary relocation and will contact vulnerable patients individually to make sure they can continue accessing their health care services.

* **Can I move practice if this move isn’t suitable for me?**

If you would prefer to register with a different practice you can do so by checking which practices you are in the catchment area of at [www.nhs.uk/service-search/find-a-GP](http://www.nhs.uk/service-search/find-a-GP). Or you can call the NHS Kent and Medway Primary Care Contracting Team (Team Allocations) on **01634 335095 and press option 6.**

* **Will there be other changes to my practice as well as the move?** There are no other changes planned for the practice over the next 12 months.
* **Will I need to travel further to drop off and pick up prescriptions?** No, you can order your prescriptions via email kmicb.minstermedical@nhs.net or via your GP app. If you are unable to use these you can ring **01795 877714 and select option 1 between the hours of 11am and 3pm**. Your prescriptions can be sent electronically to your chosen pharmacy so you can pick up from the pharmacy without visiting the practice.
* **Will the close of Sheppey Healthy Living Centre affect availability of appointments?** No, we intend to have the same amount of appointments available at our other surgery: Minster Medical Centre.
* **What do I do if my question has not been answered above?** Please email your question to [**kmicb.minstermedical@nhs.net**](mailto:kmicb.minstermedical@nhs.net)or call **01795 877714 between the hours of 11am and 3pm and select Option 4 for general enquiries.**